

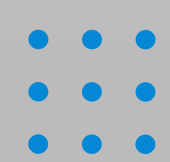


International Conference on
**Tourism Management
and Hospitality**

7th International Conference on Tourism Management and Hospitality

 12 - 14 June 2026

 Vienna, Austria



 www.ictmh.org

 info@ictmh.org

Conference Abstract Book

The abstracts of the presentations can be found in the online conference Abstract Book.

All abstracts will be available in the abstract book starting from the inaugural day of the Conference. Visit the following link to access the abstracts or Scan the QR code:

<https://www.dpublication.com/proceeding/abstract-book-of-the-7th-international-conference-on-tourism-management-and-hospitality>



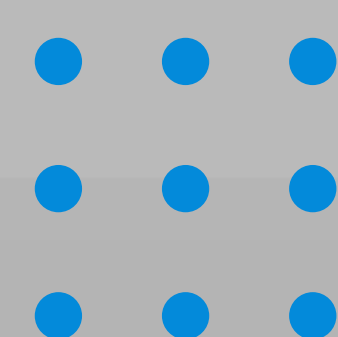
Keynote Speaker

Oral



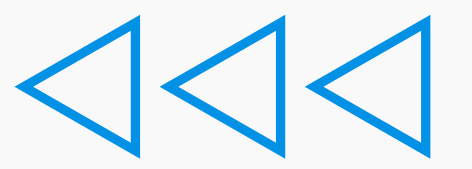
Dr. Henrik Linden

Academic Cluster Lead of the Institute of Hospitality and Tourism (IoHT) at the University of East London

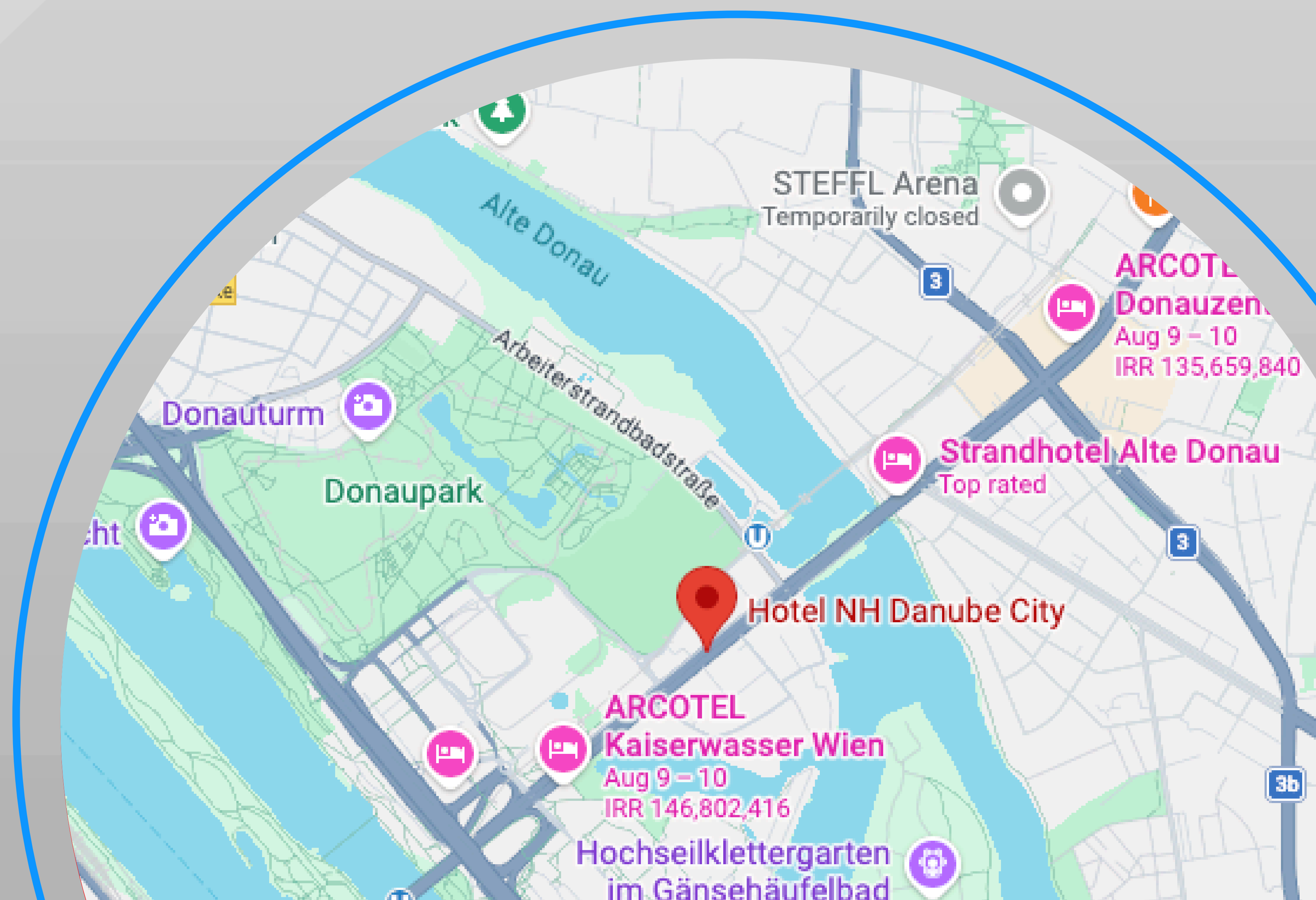


Conference Venue

Hotel NH Danube City

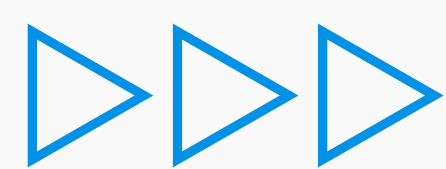
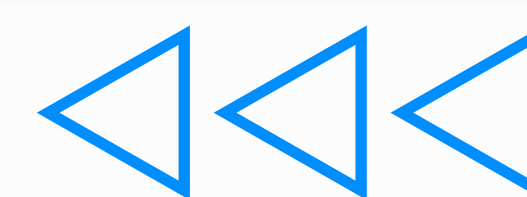


Address: WAGRAMER STRASSE 21, 1220 Vienna, Austria



1st Day

Oral Checkin information



12 June 2026

12:45 – 13:15

REGISTRATION & WELCOME

We are excited to welcome you to the much-awaited Oral Session at the **ICTMH** conference, featuring distinguished speakers from various fields who will present their knowledge and perspectives on a range of topics. Conference check-in will be available at **Room A**, Vienna, Austria, from **12:45** to **13:15** local time.

13:15 – 14:15

Lunch Time

Sustainable Tourism and Hospitality

14:15 – 14:45

Keynote Speaker: Dr. Henrik Linden – UK

The Value of Scholarly Curiosity: The Importance of Academia for the Tourism and Hospitality Industries

14:45 – 15:00

Igor Vujačić – Montenegro

Emotional Intelligence in Ecotourism: A Conceptual Framework for Enhancing Customer Experience Through Leadership Competencies

15:00 – 15:15

Albian Krasniqi – Ireland

Wage Penalty in Hospitality Sector

15:15 – 15:30

Dr. Orit Unger – Israel

Slow Tourism and Personal Sustainability

15:30 – 15:45

Dr. Narong Pleerux – Thailand

When Did the Island Change? Machine Learning Detection of Sustainability Tipping Points in Marine Tourism

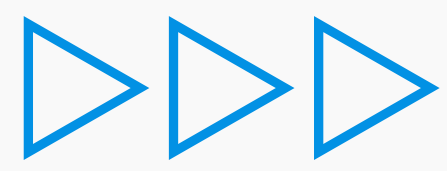
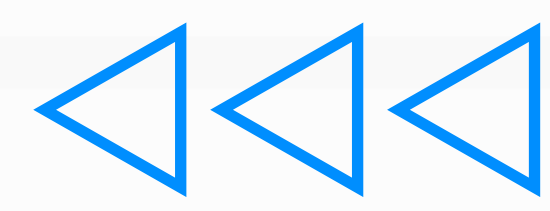
15:45 – 16:00

Maya Atassi – Saudi Arabia

Guest Perceptions and Willingness to Pay for Sustainability in Luxury Hospitality: Evidence from Saudi Arabia

1st Day

Oral Checkin information



12 June 2026

16:00 – 16:15

Tereza Stanek Kubistova – Czech Republic

Institutional Synergy in Urban Tourism Governance: The Case of Czech Cities in the European Context

16:15 – 16:30

Dr. Ronen Shay & Eli Cohen – Israel

Human Capital Resilience in the Israeli Hotel Industry: From Pandemic Recovery to Conflict Management

16:30 – 17:00

Networking & Refreshments

Tourism Experiences, Heritage, and Destination Development

17:00 – 17:15

Dr. Ryan Maloney – USA

What's Brewing? A Scoping Review on American Craft Beer Tourism

17:15 – 17:30

Prof. Dr. Yoshiko Ogawa – Japan

Emotional Labor, Yarigai, and Well-being: The EPY Formation Model in Global Hospitality

17:30 – 17:45

Dr. Yaron Salman – Israel

Moroccan Initiatives to Restore Jewish Heritage Sites and Tourism Promotion

17:45 – 18:00

Dr. Stephanie Tischler – Austria

Towards a Conceptualization of Restorative Environments in Culinary Tourism

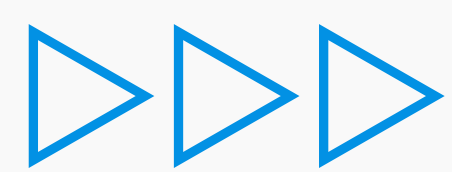
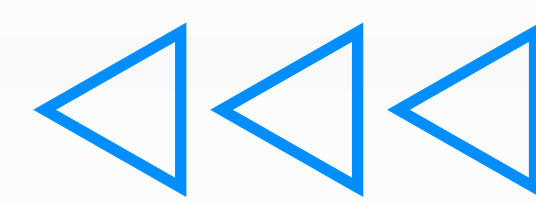
18:00 – 18:15

Teodora-Georgiana Mihaila – Romania

Limits of a Tourist Destination According to Instagram Posts

1st Day

Oral Checkin information



12 June 2026

Sustainability and Human Resources in Hospitality and Tourism

18:15 – 18:30

Dr. Kevin Fuchs – Thailand

The Psychology of Green Loyalty: Insights from Tourists in Thailand

18:30 – 18:45

Eiko Iwata – Japan

Exploring Women's Career Development in Tourism and Hospitality: Insights from Qualitative Interviews

18:45 – 19:00

Sahar Attari – Ireland

The Measurement Gap: Resource Efficiency Monitoring and the Limits of Voluntary Sustainability Frameworks in Irish Hotels

19:00 – 19:15

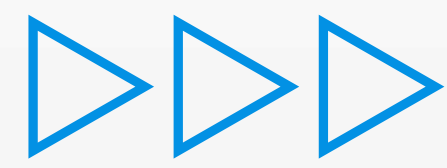
Dr. Amir Shani – Israel

From Tray to Career: The Stigma and Barriers of Waiting as a Profession in Israel

19:15 – 19:30

Closing Remarks

2nd Day Walking City Tour Information



13 June 2026

Overview of your Vienna tour:

Meeting point:

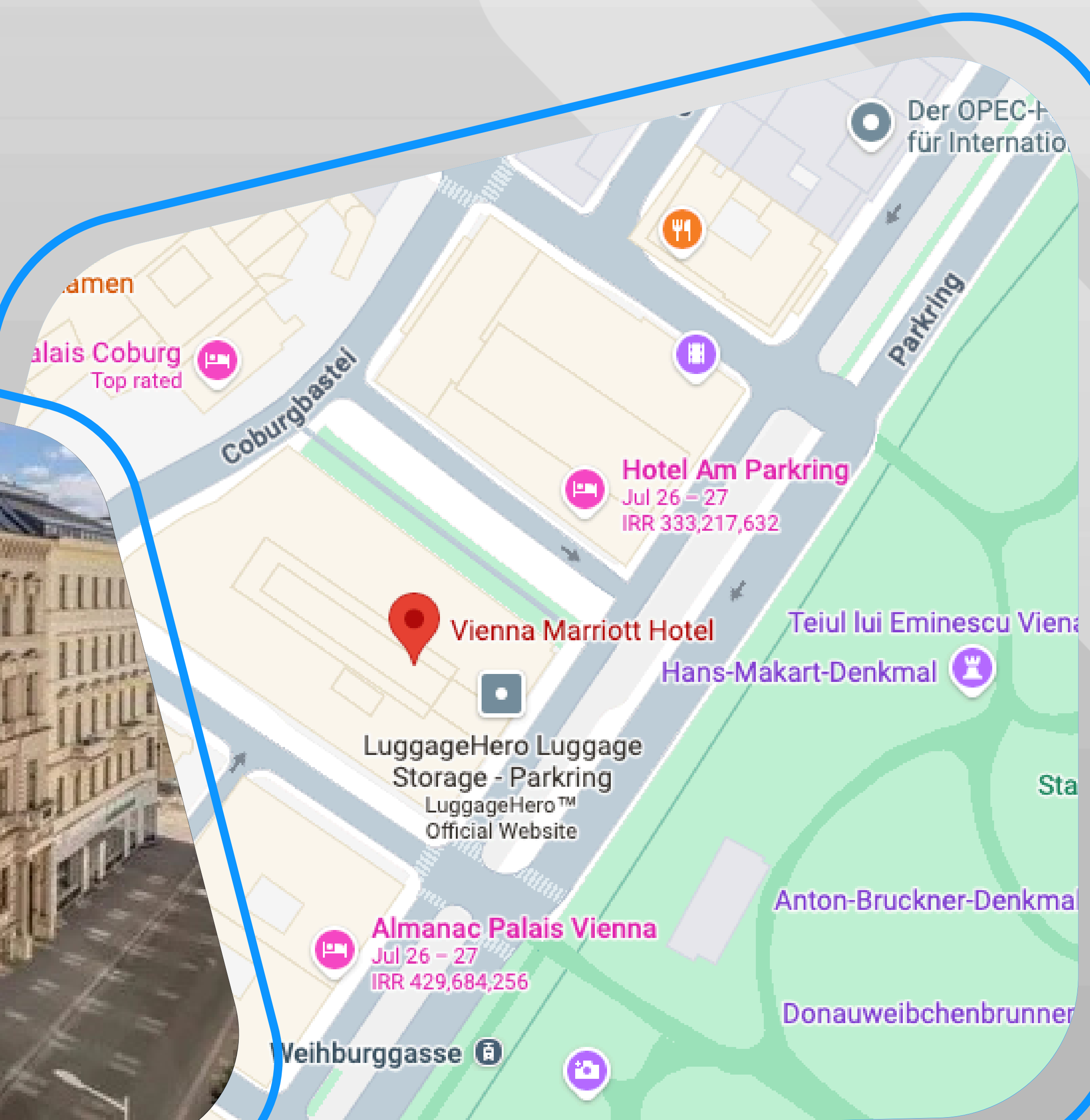
Hotel Marriott

Tour Date: 13 June 2026

Tour Time: 10:00 AM

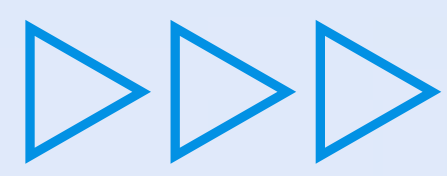
Address:

Parkring 12a, 1010 Wien, Austria



2nd Day

Walking City Tour Information



13 June 2026

Overview of your Vienna tour:

Nowhere in the world has a city treated its past so cautiously than Vienna. A compact combined tour of Vienna State Opera House, the Habsburgers & Hofburg, Baroque Vienna, Classical Music, inner courtyard and St. Stephan Perfect for small size group - to provide orientation and navigation in the old town Vienna. (infotainment to be delivered while walking, locating with special position - the angle - for capturing your beautiful memories.

Inder's Imperial, Sacred, and Everyday Vienna Walking Tour

Embark on a captivating 3-hour walking tour through the enchanting streets of Old Town Vienna, designed to immerse you in the city's imperial grandeur, sacred heritage, and vibrant everyday life. Led by our expert guide, the "Inder's Imperial, Sacred, and Everyday Vienna" tour promises an insightful journey through history, architecture, and culture in one of Europe's most storied capitals.

Tour Highlights:

Imperial Vienna:

The historic Hofburg Palace, the former imperial residence that stands as a testament to Habsburg power and opulence.

See the Spanish Riding School and catch a glimpse of the world-famous Lipizzan horses.

Stroll through Heldenplatz and marvel at the imperial architecture.

Sacred Vienna:

Explore St. Stephen's Cathedral, Vienna's iconic Gothic landmark, renowned for its stunning spires and rich religious history.

Discover Vienna's baroque gem known for its breathtaking frescoes and tranquil ambiance.

Reflect at the Anker Clock in Hoher Markt, where art and faith intertwine, depicting Vienna's spiritual heritage through time.

Everyday Vienna:

Wander through the charming streets of Graben, Vienna's bustling pedestrian zone offering a taste of exclusive life.

Experience the melodic sounds of street performances, a testament to Vienna's vibrant cultural scene.

Conclude at the Cafe Mozart, where intellectual conversation thrived, and enjoy a traditional Viennese coffee.

Logistics:

Comfortable walking shoes are advised, as the tour covers a blend of cobbled streets and smooth pavements.

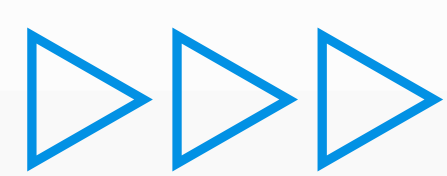
A water break and restroom stop is scheduled midway through the tour to ensure comfort.

Safety Measures:

The tour adheres to the latest health guidelines to ensure a safe experience for all attendees, including any required social distancing and mask protocols.

Conclusion: Inder's Imperial, Sacred, and Everyday Vienna Walking Tour offers a unique perspective on Vienna's rich tapestry of history and contemporary life. This engaging tour endeavors to provide participants with not only an educational experience but also a memorable adventure through the heart of Austria's capital. Whether you're a history enthusiast, cultural explorer, or a casual traveler, this tour promises to deliver a comprehensive view of Vienna's diverse allure.

3rd Day Virtual Session



14 June 2026

08:45 – 09:00

We are thrilled to welcome all participants to **ICTMH!** We are delighted to offer a one-of-a-kind virtual experience, featuring a variety of sessions, engaging discussions, and valuable networking opportunities for those joining us from the comfort of their homes. Check-in will be available from **08:45** to **09:00** local time in Vienna, Austria.

09:00 – 09:15

Sofia Ribilotta – Italy

Oral Heritage as a Territorial Smart Asset: A Scalable Conceptual Framework for Destination Management in Small Municipalities

09:15 – 09:30

Mariana Suarez Pacheco – Colombia

Emerging Technologies in Tourism Marketing: Bibliometric Insights into SMEs and Digital Transformation

09:30 – 09:45

Ada Spiru – Albania

Saint Flames! Between Rituals, Urban Safety, Roots Tourism and Heritage Regulation: The Italian Case.

09:45 – 10:00

Georgios Vasileiadis – Greece

Exploring the Role of Nature-based Leisure in Promoting Sustainable Tourism

10:00 – 10:15

Ana Cuesta-González – Spain

Sustainability Implications for Tourism Firms Expanding across Institutional Contexts

10:15 – 10:30

Bipithalal Balakrishnan Nair – UAE

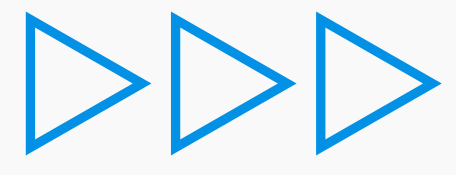
Designing a Modular Eco-Lodge Model for Sustainable Tourism Development in the UAE's Coastal Regions

10:30 – 10:45

Emine Şimşek Evren – Turkey

The Impact of Artificial Intelligence on Tourist Experience: A Comparative Analysis of the Perspectives of ChatGPT, Gemini, and Claude.

3rd Day Virtual Session



14 June 2026

10:45 – 11:00

Laurencija Budrytė-Ausiejienė – Lithuania

Similarities And Differences In Creativity At The Workplace In Selected Baltic Sea Region Countries: Lithuania, Poland And Sweden

11:00 – 11:15

Salima Nyanliborh Dauda – Ghana

Leveraging Digitalization for Sustainable Hospitality and Tourism Development in Ghana

11:15 – 11:30

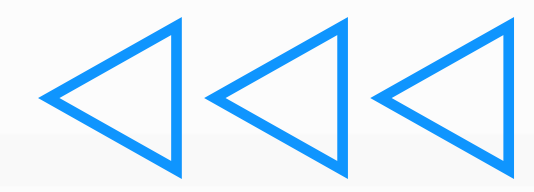
Ashwinee Lakshmi Devi Chady – Turkey

Cabin Crew Physical Attractiveness on Customer Satisfaction, Loyalty, And Customer Perceived Values

11:30 – 11:40

Q & A – Closing Time

F.A.Q. of the Conference



To give you as much information as possible, we provide you with the following frequently asked questions (FAQs) and answers.

Invoices or payment receipt. When will I receive my invoice/payment receipt?

01.

We send sales receipts or invoices to customers immediately after registration, along with the payment confirmation email. These documents include an official signature and stamp. If you do not receive your sales receipt or invoice, please contact us using the email address provided in your conference program.

When will you give us certificates?

02.

Listeners and Speakers will be awarded Certificates at the venue. The certificate of virtual attendees will be emailed after the conference.

Publication opportunities; Where and when will my paper be published?

03.

All Abstracts will be published in the Abstract Book (link in the program). Other publishing opportunities including conference Proceedings, peer-reviewed indexed journals, etc. will be announced by our colleagues a few weeks after the conference.

Virtual presentations. How can we join the Virtual sessions?

04.

We will send information to all conference participants in an email with simple and clear instructions. There is a link that will automatically connect you to the conference platform.

Please note there is no need to join the virtual session from the conference venue. You can join us anywhere & you just need a computer and internet.

How long is a conference paper presentation for in-person or virtual delegates?

05.

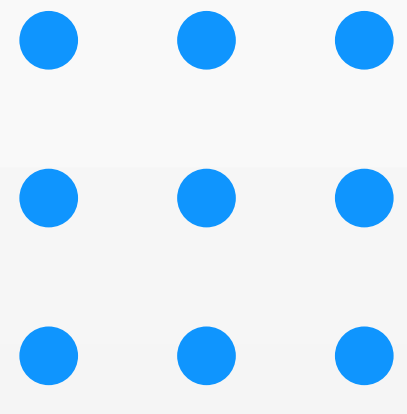
In-person or virtual presenters will have 13 minutes for paper presentation, and then 2 minutes for Q&A.

Any other questions?

Or maybe you want to leave your feedback?

We look forward to your letter by the following email:

 info@ictmh.org
 laura@acavent.com



AVACAVENT



www.acavent.com



info@acavent.com

